



STAFF and VOLUNTEER INFORMATION

Thank you for helping us create this unique Drive Chip & Putt experience today for some very excited young golfers. Even as we conduct this competition to the highest standards, we want to ensure an enjoyable experience for all the golfers competing. Our interactions with these young golfers will have the greatest impact on this experience. Keep in mind that except for a few, this is their Augusta National experience. Let's work together to make it special.

We'll take a page out of the Augusta National play book and approach the day from four perspectives.

- 1. **Appearance** we will present ourselves professionally, we'll ensure the competition set up is professional, maintain the set up as required, and we'll keep our areas neat and organized. Please help us if you see something out of place.
- 2. Accessibility please be approachable to both the golfer and their parents. Welcome questions and of course, help locate the appropriate people with the answers.
- 3. **Caring Attitude** once you work with these young golfers, you'll know what this means. We are there to help them and empathize with any challenges they face. A positive experience with you will leave a lasting impression on our golfers and parents.
- 4. **Professionalism** as we fulfill the three items above, we'll still conduct our competitions accurately and professionally and be knowledgeable when responding to questions.

As we've conducted Drive Chip & Putt events for the past five years, we've seen where the employment of this approach really does make for a great experience for the young golfers. Please enjoy your day and especially enjoy the young boys and girls you will be working with today. You will find them truly amazing.

We will walk each team of scorers through the operation and scoring of their specific skill. These procedures have been developed over the last three years and help us avoid some of the issues that have surfaced over the years. They are simple, easy to follow and developed from the experiences of folks just like you. The specifics for each skill are presented later in this document. During the day, please alert the PGA staff if an issue or concern arises. We are happy to assist the person in need.

A few basic FAQ's for you all:

- 1. Where do we register? Registration is near the Little Si or South Range entrance. Just look for the BLUE Registration wind flag.
- 2. Can we register early? Yes, please. Registration opens at 8:30 and players are free to register at any time.
- 3. Where do we practice? The south driving range tee is available for practice and the center section of the putting green near the club house is available for practice. There is no charge for range balls.





- 4. Can we practice on the competition areas? Sorry, no. The areas on the practice green set up for the event are closed except for the actual competition.
- 5. What is the order of the competition? Players will start with Chipping, move to Putting and finally Driving.
- 6. How long will it take? The time varies from 20 60 minutes based on the size of the division, we'll present awards immediately after the last player drives. You can plan on about 60-75 minutes from the start of each division until the presentations are complete.
- 7. What Awards are there? We present ribbons in each division to the top three players in each skill as well as the top three players overall.
- 8. How many players advance to the Subregional? The top THREE players in each division advance to the Subregional Qualifier on August 14 at The Home Course.

REGISTRATION

First and foremost, please welcome the young golfer to the Local Qualifier and Mount Si Golf Course. You are our first impression!

- 1. Please confirm their name and mark them off the registration sheet.
- 2. Provide them with their name tag and ask them to wear it. Hat or shirt preferred.
 - a. We need to ensure we have the right player at each skill!
- 3. Offer them a tee prize, Rules Sheet, and the information sheet.
- 4. Offer them an UNOFFICIAL Score Card.
 - a. This is for their use; our staff will keep the official scores.
- 5. Confirm their start time.
 - a. They should gather at the Chipping station five minutes before this time. They can walk or drive down.
- 6. Direct players to south range tee to practice.
 - a. There is a small area on the practice green near the club house for practice.
- 7. FAQ
 - a. If a player arrives close to their starting time, please warn them to cut their practice short and be to the Chipping station five minutes before their start time.
 - b. If a player is late, but before the start of the next division, they should head directly to the Chipping station. Notify the PGA staff via radio if this happens.
 - c. If a player is late, arriving after the next division begins their competition it is unlikely the player will be able to compete. Please notify the PGA staff via radio to deliver this message personally.
 - d. If there is a question about the proper division for a player they are based on the players age on April 7, 2019....the day of the National Finals.

THANK YOU FOR ASSISTING US TODAY

PLEASE NEVER HESTITATE TO ASK QUESTIONS